

A.1 - THE ISO 26 000 GUIDANCE- OUTLINE (28.2.2012)

Scope

(Clause 1)

ISO 26 000 is intended to provide voluntary guidance on social responsibility (SR) for organizations of all types (public/private, developed/developing countries). It should add value to existing SR initiatives by developing an international consensus on:

- . SR meaning
- . SR issues to be addressed
- . guidance on integrating SR into effective practice

But it is not intended to replace existing systems. It will therefore not be used as a certification, but may serve as a useful benchmark.

SR definition

(Clause 3)

For recall Social Responsibility is mainly characterized by the willingness of an organization to incorporate social and environmental considerations in its decisions making and be accountable for the impacts of the decisions and activities on society and the environment. SR is a dynamic process, reflecting the evolution of social, environmental and economic concerns as well as the expectations of a society at a particular time. SR elements are therefore liable to change in time.

CONTENT: PRINCIPLES – PRACTICES – CORE SUBJECTS

<u>Seven SR principles</u> <i>(clause 4)</i>	<u>Seven practices for integrating SR</u> <i>(Clauses 5 & 7)</i>	<u>Seven core subjects</u> <i>(Clause 6)</i>
<ul style="list-style-type: none"> . Accountability . Transparency . Ethical behaviour . Respect for stakeholder interests . Respect for the rule of law . Respect for international norms of behaviour . Respect for Human Rights 	<p><u>Clause 5:</u></p> <ul style="list-style-type: none"> . Organization's SR recognition - 5.2 . SR identification and engagement with stakeholders - 5.3 <p><u>Clause 7:</u></p> <ul style="list-style-type: none"> . Relationship to SR – 7.2 . Understanding SR – 7.3 . Integrating SR – 7.4 . SR communication – 7.5 . Improving credibility regarding SR – 7.6 . Reviewing progress and improving performance - 7.7 	<ul style="list-style-type: none"> . Organizational governance (OG) – 6.2 . Human Rights (HR) – 6.3 . Labour Practices (Lab) – 6.4 . The environment (Env) – 6.5 . Fair Operating Practices (FOP) – 6.6 . Consumer issues (Con) – 6.7 . Community involvement and development (CID)-6.8

